
Bus Service Improvement Plan Survey - Businesses & Organisations

Overview

East Sussex County Council is developing a Bus Services Improvement Plan in collaboration with the county's bus operators.

This is in line with the Government's recently published National Bus Strategy - Bus Back Better, which requires all English local transport authorities to work with operators to come up with achievable plans for improving their local services and encouraging more people to use them. Central Government has pledged £3 billion in funding across the country to help deliver these plans. We would like to secure a fair share of this funding to improve bus travel across East Sussex.

As an important part of the Bus Service Improvement Plan, we want to hear from businesses and organisations who have an interest in bus services.

Please respond as soon as possible. Responses will help in the first Bus Service Improvement Plan.

Please note that the responses you provide will only be used for the purpose of shaping the content of Bus Service Improvement Plans.

Why we are consulting

How to take part in this consultation

The consultation runs for four weeks from **Tuesday 17 August to Tuesday 14 September 2020**.

We will do all we can to make it as easy as possible for everyone to have their say.

There are a number of ways you can give us your views:

- By completing this online survey
- By printing a copy of the survey at the bottom of this page

If you have any questions about this consultation, need help to take part, or need a copy of the information in a different format or another language, please contact us by email at publictransport.pts@eastsussex.gov.uk or by phone 0345 608 0194 (Press 1).

Privacy

Please make sure that any comments you submit don't include any names or personal details. For more information about how the data will be stored and processed by East Sussex County Council, please contact the consultation team.

Read the full privacy notice here: <https://www.eastsussex.gov.uk/privacy/consultation-hub/>.

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Bus Improvements

1 2 3 4 5 6 7 8 9 10

Better waiting facilities
with improved
accessibility, such as
raised kerbs with better
wheelchair access

Please select only one item

Ease of payment e.g.
Contactless payment
with fare capping

Please select only one item

More integrated and
innovative services such
as flexible, bookable
services that offer
journeys to wider areas
and a range of
destinations

Please select only one item

Lower fares

Please select only one item

Simple common tickets
available for use on all
services, irrespective of
the operator

Please select only one item

Other, please state below

Please select only one item

Please enter other improvements here

Improvements to Bus Services

2 Please let us know of any suggestions for improvements to an existing bus service, new bus services or any other specific suggestions on bus services.

Please tell us below your suggestion and reason.

e.g. we need a service on Sundays for shopping.

We would like a later service from location to location etc

Remember to include location details.

You can enter multiple suggestions in your response.

General Suggestion for Improvements

3 Do you have any general comments or suggestions on how bus use could be improved?

This could be on anything from ticketing & fares to bus stop facilities..

Please tell us below your suggestion and reason..

Remember to include location details if they suggestion is location specific. You can enter multiple suggestions in your response. .

About your organisation or business

4 Please provide the name of your business or organisation below?